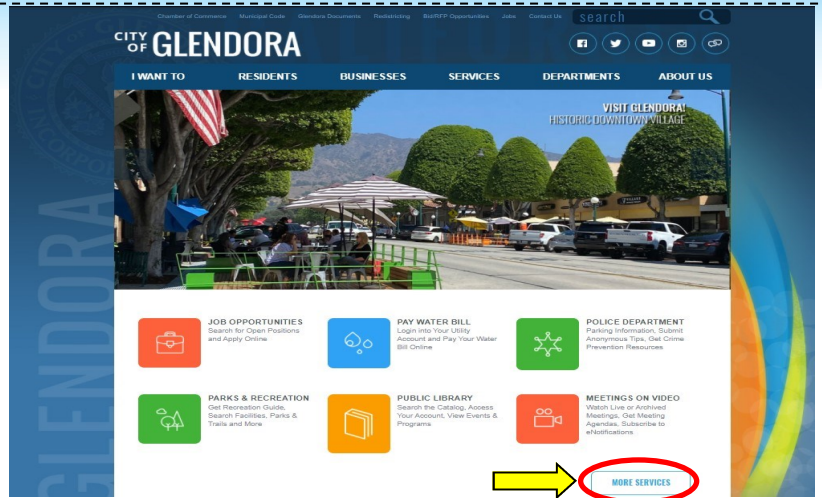




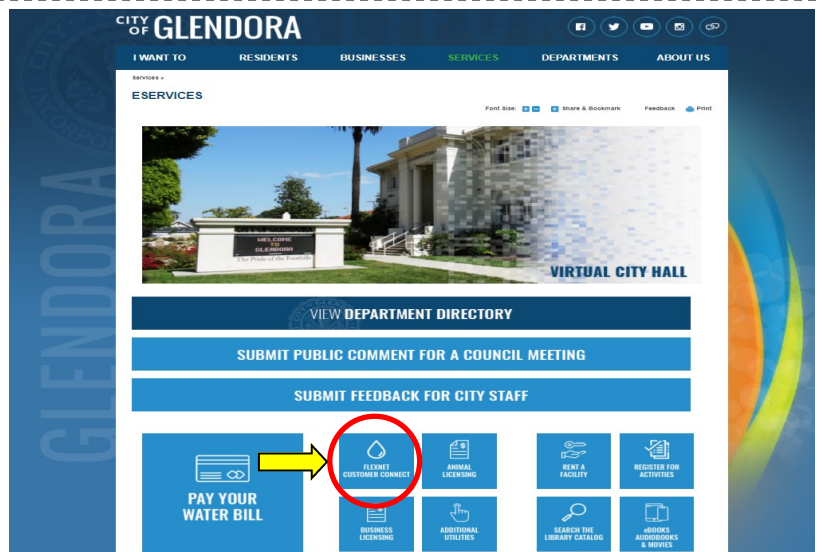
Track Your Water Consumption Using The Water Meter Customer Portal

8 Easy Steps To Sign Up

1 Visit www.cityofglendora.org. Click on the link that reads **“more services”**.



2 This will take you to the E-Services page. Click on the box with the water drop icon that reads **“FlexNet Customer Connect”**.



3 New users can register by clicking on the **“Need to set up an account”** button. After reading the terms and conditions, scroll to the bottom of the page and click **“I Accept”**.

City of Glendora
GLENDORA CALIFORNIA
Customer Portal

Please Sign in
Need Help? Call us at 626-914-8239 or email us at waterbilling@cityofglendora.org.

Email Address
Email Address

Password
Password
 Show password

Sign in

Forgot password? **Need to set up an account?**

4 Enter your email address and click on the **“Get Started”** button. You will receive an email with an activation link. Click on the link to continue setting up the account.

City of Glendora
GLENDORA CALIFORNIA
Customer Portal

Set up your account
Need Help? Call us at 626-914-8239 or email us at waterbilling@cityofglendora.org.

Email Address
Email Address

Return to Sign In

Get Started

5

To register, you will need your 11-digit customer account number located on your water bill.

***DO NOT include the dash symbol “-” when entering the account number.**



City of Glendora
116 E. Foothill Blvd.
Glendora, CA 91741-3335
Phone Number: (626) 914-8239
Email: waterbilling@cityofglendora.org

YOUR WATER ACCOUNT INFORMATION						
CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER	BILL DATE	CURRENT BILL DUE DATE		
		00000000-00	10/14/2021	11/25/2021		
METER ID - DIAL #	PREVIOUS READ DATE	PREVIOUS READ	CURRENT READ DATE	CURRENT READ	USAGE/UNIT	
	08/20	1649	10/04	1686	37	

6

Fill out the registration form. Once the form is completed, click on the “submit” button. If you provide a cell phone number, you will receive a text message with an activation code. Enter the activation code on the pop-up screen when prompted. You are now ready to log-in to your account.

Note: Password must be 8 characters long and include at least one lower, one upper case, and one number.

7

Enter the email address and password you used to create the account and click on the “sign in” button. You are now logged into your water meter account and can begin viewing your water usage.

8

On the left-hand side menu, click “Settings”. A dropdown menu will appear, click “Usage Alerts” to set your alerts.

Note: An average household uses approximately 374-748 gallons of water per day when the sprinklers run that day. Please make adjustments to the “alert me when usage exceeds” setting as needed.